

Supported Hardware Requirements for Caterease Connect

Computers and Devices - requires the full [Citrix Client/App](#) to be installed for access

Windows Operating System	Windows 8, Windows 8.1, Windows 10, Windows Server2012 /2012 R2/2016/2019 (Windows RT is not supported)
Web Browser	Microsoft Internet Explorer 11 or higher Mozilla Firefox Quantum or higher Google Chrome Version 71 or higher Edge on Windows 10
Networking	* Stable and reliable Internet Connection that supports <u>at least 100kbps</u> per concurrent user
Email	Requires email configuration outside of Caterease Connect. Click here for details.
Printing	Citrix compatible printer with PCL5/PCL6 Driver
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Mac Operating System	Mac OS X 10.13 (High Sierra) or higher
Web Browser	Safari 11 or higher Mozilla Firefox Quantum or higher Google Chrome Version 71 or higher
Networking	* Stable and reliable Internet connection that supports <u>at least 100kbps</u> per concurrent user
Email	Requires email configuration outside of Caterease Connect. Click here for details.
Printing	Citrix compatible printer with Postscript Driver
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Mobile Devices	iPhone, iPad, Android phone and tablet, Windows Phone
Email/Networking	Same as Windows and Mac Operating Systems (above)
File Import/Export	Not supported
Printing	Not supported

*** Most Broadband Internet services will be sufficient for accessing Caterease Connect.**

Stable and reliable Internet connectivity is dependent upon quality of service from your Internet Service Provider in addition to the overall Internet usage by all users on the Internet connection. Internet telephony, streaming music and video, social media, online gaming and other bandwidth intensive Internet services can impact the performance and reliability of Caterease Connect.