

Internet Connectivity Requirements for Caterease Desktop v16/v18/v20

Your local Caterease workstation(s) MUST successfully communicate via the following outbound only connections across the Internet:

<u>Server</u>	<u>Port</u>	<u>Purpose</u>
support.caterease.com	HTTP/80	Verify Internet Connection & Caterease Help System
google.com	HTTP/80	Verify Internet Connection (alternate)
api.catereasewebtools.com	HTTP/80	API Calls for Web Tools Functionality
download.caterease.com	HTTP/80	Database File Download (New Program Deploy)
sql.catereasewebtools.com	SQL/1433	Caterease Web Tools Functionality
licensing.catereasewebtools.com	SSL/443	API Calls for Licensing
www.caterease.com	SSL/443	Caterease Program Update Processing

These ports are critical for the proper operation and licensing of your Caterease Desktop program and MUST – as an absolute - be open and free of any firewall or proxy blocks.

** Note: Inbound connections are not required. Also, these port requirements do not need to be considered for the server computer - if the server is not also being used as a Caterease workstation computer. (Caterease server computers may also be Caterease workstation computers for installations with 5 or fewer users/workstations.)

If your Caterease program on your workstations cannot reach our licensing and support servers across the Internet within 7 days, your program will cease to function until a successful connection has been established.