Supported Hardware Requirements for Caterease Connect

Computers and Devices - requires the full [Citrix Client/App](#) to be installed for access

Windows Operating System	**Windows 7, Windows 8, Windows 8.1, Windows 10, Windows Server 2008/2008 R2/2012/2012 R2/2016/2019 (Windows RT is not supported)**
Web Browser	**Microsoft Internet Explorer 11 or higher** **Mozilla Firefox Quantum or higher** **Google Chrome Version 71 or higher**
Networking	*** Stable and reliable Internet Connection that supports <u>at least</u> 100kbps per concurrent user**
Email	**Requires email configuration outside of Caterease Connect. Click [here](#) for details.**
Printing	**Citrix compatible printer with PCL5/PCL6 Driver**
Mac Operating System	**Mac OS X 10.11 (El Capitan) or higher**
Web Browser	**Safari 11 or higher** **Mozilla Firefox Quantum or higher** **Google Chrome Version 71 or higher**
Networking	*** Stable and reliable Internet connection that supports <u>at least</u> 100kbps per concurrent user**
Email	**Requires email configuration outside of Caterease Connect. Click [here](#) for details.**
Printing	**Citrix compatible printer with Postscript Driver**
Mobile Devices	**iPhone, iPad, Android phone and tablet, Windows Phone, Google Chromebook**
Email/Networking	**Same as Windows and Mac Operating Systems (above)**
File Import/Export	**Not supported**
Printing	**Not supported**

* Most Broadband Internet services will be sufficient for accessing Caterease Connect.
  Stable and reliable Internet connectivity is dependent upon quality of service from your Internet Service Provider in addition to the overall Internet usage by all users on the Internet connection. Internet telephony, streaming music and video, social media, online gaming and other bandwidth intensive Internet services can impact the performance and reliability of Caterease Connect.